TOMMY NOBIS CENTER®

2020 ANNUAL REPORT THRIVING THROUGH A PANDEMIC

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A LETTER FROM BEN AND DAVE

This year was undeniably a year of change, resiliency, evolution, and innovation. During the uncertainty of a pandemic, we were able to successfully pivot and continue to thrive through providing our services remotely and virtually, transitioning our organizational activities from in-person to digital, enriching and strengthening our culture by increasing employee engagement, and developing new business opportunities to further expand TNC's contributions to the community. Despite the circumstances, we were able to serve and place more participants than any year prior. EYES (Early Youth Employment Services) continued to be a major area of focus as we maximize the tremendous impact of investing in our youth.

Although the situation dictated that some of our operations be temporarily closed, many of our teammates remained on the front lines as essential personnel showing the true value of people with disabilities in the workplace. Our Business Solutions division had a strong year due to new partnerships and projects that produced 71 new jobs and more than \$350,000 in revenue to fuel our mission.

We were especially honored to be awarded the Atlanta Business Chronicle's 2019 Diversity & Inclusion Award for Outstanding Diversity in an Organization. This recognition was very meaningful, as it aligns perfectly with our organizational vision.

It has been an unprecedented year of change, but we are proud to have been able to thrive through a pandemic and impact the lives of many people with disabilities. Through strong commitment to our core values, we continue to accomplish our mission to empower people through employment and change lives forever.

Sincerely,



Boyamin Miller, Ph.D. Board Chairman



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Dave Ward President & CEO

"Tommy Nobis Center matters because it **gives people** with disabilities hope."

- Destiny



MISSION

Empowering People Through Employment

VISION

VALUES

Tommy Nobis Center envisions supportive communities where people with disabilities are afforded the opportunity to work.

Mission-Driven, Accountability, Fun, Innovation, Integrity

NOBIS ENTERPRISES

OUR TEAMMATES ARE ESSENTIAL PERSONNEL

Our teammates provided janitorial and mailroom services during the COVID-19 pandemic. Our janitorial contract at Dobbins Air Reserve Base was expanded based on the heightened need, and our mailrooms continued to process mail. Our teammates have remained on the front lines and have shown how valuable they are to the workplace.

Nobis Enterprises is an AbilityOne Agency dedicated to leveraging the power of government contracting in providing meaningful training and employment opportunities to people with disabilities. Nobis Enterprises employees execute contracts with a focus on administrative, custodial, mail center, recycling, and supply room services.



WHO WE SUPPORT

- Department of Defense, Air Force
- Department of Defense, Army
- Environmental Protection Agency
- Department of Housing and Urban Development
- Department of Health and Human Services
- Social Security Administration
- Department of Justice
- Internal Revenue Service

More than **75 Nobis Enterprises employees** supporting **10 federal contracts** in **23 states**

NEW NATIONAL PARTNERSHIP

We secured a new national partnership with **Veritiv** and **SourceAmerica** which will engage nonprofits who support people with disabilities across the country and **help put thousands of people with disabilities to work.**

CIMS-GB CERTIFICATION

Tommy Nobis Center achieved **CIMS-GB Certification with Honors,** setting a new standard of high-quality commercial cleaning services.

INVESTING IN THE FUTURE OF OUR YOUTH

EARLY YOUTH EMPLOYMENT SERVICES (EYES)

EYES provides vocational training and education to students with disabilities as they become empowered to pursue their career goals.

Amid COVID-19, virtual learning became a new, innovative approach to providing services. The EYES Summer Program was adapted to provide both in-person and virtual learning.



John participated in the EYES Summer Youth Program where he gained practical knowledge and skills to prepare him for employment. Now John works as a kitchen assistant at Life University. **John says having a job makes him feel POWERFUL.**







average student satisfaction rate

IRTUAL

FINANCIAL LITERACY JOB READINESS COMMUNICATION

> GOAL SETTING

CAREER EXPLORATION

> JOB SEARCH

PROGRAMS, TRAINING & SERVICES

BUSINESS SOLUTIONS

We provide companies the opportunity to change the lives of people with disabilities while receiving top-quality services to meet their business needs utilizing our 39,000 square-foot warehouse equipped with a full range of production and logistics capabilities.



OUR BUSINESS PARTNERS

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OUR PROGRAMS

We provide training and employment for the people we serve and talent to employers.

××× ° 18%

increase in the number of people placed in jobs



average hourly wage







INVESTING IN PEOPLE & CULTURE



2019 DIVERSITY & INCLUSION AWARD

FOR OUTSTANDING DIVERSITY IN AN ORGANIZATION





TOP WORKPLACES 2 YEARS STRAIGHT

2019 / 2020 HONORED BY THE ATLANTA JOURNAL-CONSTITUTION





FUNDRAISING THAT FUELS OUR PROGRAMS & CHANGES LIVES

864 VEHICLES DONATED **GENERATING OVER** \$697,000



VEHICLE DONATION PROGRAM

SECURED 28 GRANTS THAT SUPPORTED

EYES

- Employment Training and Placement
- Facility Improvements
- COVID-19 Relief
- Medicaid Waiver Services
- Emergency Services

MORE THAN \$154,000 RAISED

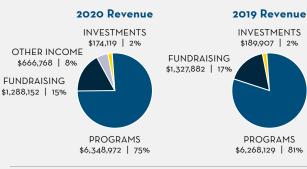
2020 GALAXY OF STARS

Many of our sponsors and donors stepped up and allowed us to leverage their contributions to provide emergency support during the pandemic.

MORE THAN **\$72,000** RAISED FOR GAGIVES ON #GIVINGTUESDAY

FINANCIAL HIGHLIGHTS 2020 2019

Cash and Cash Equivalents	\$1,524,354	\$470,329
Accounts Receivable, Net	643,344	712,070
Other Current Assets	1,081,070	1,068,197
Property and Equipment	2,454,907	2,642,840
Investments	3,336,076	3,355,678
TOTAL ASSETS	\$9,039,751	\$8,249,114
Accounts Payable and Accrued Liabilities	\$522,954	\$287,191
Refundable Advance (PPP Funding)	331,432	
Notes Payable	1,239,210	1,287,041
Net Assets	6,946,155	6,674,882
TOTAL LIABILITIES AND NET ASSETS	\$9,039,751	\$8,249,114
Revenue	\$8,478,011	\$7,769,289
Expenses	\$8,258,696	\$7,696,580
Net	\$219,315	\$72,709





PROGRAMS \$6,872,196 | 83%

\$189,907 | 2%

PROGRAMS \$6,268,129 | 81%



ADMINISTRATION \$1,452,230 | 19%

\$5,649,892 | 73%



THANK YOU TO OUR DONORS FOR YOUR CONTRIBUTIONS THAT ALLOW US TO CHANGE LIVES

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Michael Thoresen



QUINTAVIOUS HAS A SMILE THAT BRIGHTENS THE ENTIRE ROOM.

Born an only child on the autism spectrum, Quintavious has faced his share of challenges. When he reached his senior year in high school, he and his family were confronted with the reality that many students with disabilities face-after graduation, then what? That's when Tommy Nobis Center (TNC) was able to help. During his final semester, Quintavious had the opportunity to enroll in EYES at South Cobb High School. This proved to be a great first step on his journey to employment. He participated in classes on job readiness skills, effective communication, goal setting and decision making, time management, selfadvocacy, and proper work behaviors. After completing the program and graduating from high school, it was a smooth transition to TNC for additional services and an individualized plan was created to meet his specific needs.

Quintavious and his Program Manager worked together to find the perfect job opportunity at Whitfield Academy as a Steward. He was able to experience the job firsthand to ensure it was a good fit for him, and after being hired, he received job coaching to overcome any initial challenges. Quintavious takes his job very seriously and everyone at the academy loves and supports him.



to work."

"Thank you, Tommy Nobis

find a nice and safe place

- Quintavious

Center, for helping me

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